

**REQUEST FOR QUOTATION**  
**PROCUREMENT OF ICT EQUIPMENT**  
**RFQ NO. 34-2022/TUN/RFQ**

Date: **September 23, 2022**

Dear Sir / Madam,

You are kindly requested to submit your quotation for **Supply, Delivery and Installation of ICT Equipment** described in Annex B.

We also request that your Quotation is submitted using the format specifically detailed in Annex C.

Quotations submitted by email must be limited to a maximum of **10MB, virus-free** and no more than two email transmissions. They must be free from any form of virus or corrupted contents, or the quotations shall be rejected.

Quotation shall be evaluated based on lowest priced Quotation meeting requirements as per the criteria set in Annex A, point q.

In the event of a discrepancy between the unit price and the total price (obtained by multiplying the unit price and quantity), the unit price shall prevail and the total price shall be corrected by IDLO. If the Bidder does not accept the final price based on IDLO's correction of errors, its Quotation will be rejected.

The Bidders shall not vary their prices for any reason after the deadline of the tender and while the Quotation is still valid. At the time of award of Contract, IDLO reserves the right to vary (increase or decrease) the quantity of goods , by up to a maximum twenty-five per cent (25%) of the total offer, without any change in the unit price or other terms and conditions.

IDLO is not bound to accept any Quotation, nor award a Contract, nor be responsible for any costs associated with a Bidder's preparation and submission of a Quotation, regardless of the outcome or the manner of conducting the selection process.

IDLO encourages every prospective Supplier to avoid and prevent conflicts of interest, by disclosing to IDLO if you, or any of your affiliates or personnel, were involved in the preparation of the requirements, design, specifications, cost estimates, and other information used in this RFQ.

By submitting a Quotation in response to this information, Bidders are confirming acceptance of IDLO's General Terms and Conditions in full and Payment Policy of payment within 30 days after delivery of service on presentation of complete and correct invoice.

This Request for Quotation (RFQ) is comprised of:

|  |         |
|--|---------|
| Instruction to Bidders   | Annex A |
| Technical Specifications   | Annex B |
| Supplier's Quotation   | Annex C |
| IDLO General Terms and Conditions for the Procurement of Goods or Services and IDLO Supplier Code of Conduct | Annex D |

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For any questions/clarifications related to this RFQ please contact IDLO on Global tender email address and mention **Clarifications RFQ NO. N\_34-2022/TUN/RFQ** in the subject section of your email no later than 48 hours prior to the deadline for submission.

Deadline for Submission of Quotation:

On or before **Date: October 10, 2022**

**Time: 15:00 hours Rome, Italy** local time.

Thank you and we look forward to receiving your Quotation.

Sincerely yours,  
International Development Law Organization | IDLO  
Tunisia Country Office

**Annex A**  
**Instructions to Bidders**

|   |   |
|---|---|
| a. Description of requested goods                                 | See Annex B   |
| b. Deadline for Quotation   | The Quote shall be addressed to IDLO on or before<br><b>Date: October 10, 2022</b><br><b>Time: 15:00 hours Rome, Italy local time.</b>  |
| c. General Terms and Conditions                                   | Any bid submission will imply the unconditional acceptance of IDLO General Terms and Conditions for the Procurement of Goods and adherence to the Supplier Code of Conduct.   |
| d. Payment Terms  | IDLO will conduct the payment <u>within</u> 30 days after satisfactory receipt of all goods and upon submission of the invoice by the Supplier.   |
| e. Conditions for Release of Payment                              | IDLO Acceptance of Goods Form based on full compliance with RFQ requirements  |
| f. Validity of Quotation starting from the Deadline of the Tender | <b>90 days</b><br><br>In exceptional circumstances, IDLO may request the Bidder to extend the validity of the Quotation beyond what has been initially indicated in this RFQ. The Bidder shall then confirm the extension in writing, without any modification whatsoever on the Quotation. |
| g. Quotations Submission  | All quotations shall be submitted through the following e-mail address: <a href="mailto:tenders@idlo.int">tenders@idlo.int</a>  |
| h. Partial Quotations   | <input type="checkbox"/> Not permitted  |
| i. Place of Delivery  | IDLO Tunisia Office: Rue Lac Constance, Immeuble REGUS Les berges du LAC 1 - TUNISIA  |
| j. Delivery Terms   | Goods will be delivered within 20 days after receipt of PO or contract from IDLO to IDLO Tunisia office, according to the aforementioned place of delivery.   |
| k. Customs clearance, if needed, shall be done by:                | <input type="checkbox"/> IDLO<br><input checked="" type="checkbox"/> Supplier<br><input type="checkbox"/> N/A   |
| l. Currency of Quotation  | <b>Tunisian Dinars</b><br><i>Note: (Local Suppliers must comply with any applicable laws regarding doing business in other currencies)</i>  |

|   |   |
|---|---|
| m. Preliminary Documents to be Submitted              | <input checked="" type="checkbox"/> <b>Annex C duly signed and stamped, and in accordance with the list of requirements in Annex B;</b><br><input type="checkbox"/> A statement whether any import or export licenses are required in respect of the goods to be purchased including any restrictions on the country of origin, use/dual use nature of goods or services, including and disposition to end users;<br><input type="checkbox"/> Confirmation that import or export licenses of this nature have been obtained in the past and an expectation of obtaining all the necessary licenses should the quotation be selected;<br><input type="checkbox"/> Quality Certificates for the Goods (ISO, etc.);<br><input checked="" type="checkbox"/> <b>Latest Business Registration Certificate;</b><br><input type="checkbox"/> Latest Internal Revenue Certificate / Tax Clearance;<br><input type="checkbox"/> Manufacturer's Authorization of the Company as a Sales Agent (if Supplier is not the manufacturer);<br><input checked="" type="checkbox"/> <b>Patent Registration Certificates (if any of technologies submitted in the quotation is patented by the Supplier);</b><br><input type="checkbox"/> Certificate of Exclusive Distributorship in the country (if applicable, and if Supplier is not the manufacturer);<br><input type="checkbox"/> Complete documentation, information and declaration of any goods classified or may be classified as "Dangerous Goods".<br><input type="checkbox"/> Others <i>[pls. specify as many as required]</i> |
| n. Special Packing Requirement or Temperature Control | <input checked="" type="checkbox"/> N/A   |
| o. After-sales services required, if applicable       | <input checked="" type="checkbox"/> Warranty on Parts and Labour as mentioned in Annex A<br><input checked="" type="checkbox"/> Technical Support<br><input checked="" type="checkbox"/> Provision of Service Unit when pulled out for maintenance/repair<br><input type="checkbox"/> Others  |
| p. Evaluation of Quote                                | Evaluation will be done according to the following order of priorities: <ol style="list-style-type: none"> <li>1. Full submission of Preliminary Documents (as per Annex A, point n.)</li> <li>2. Technical responsiveness</li> <li>3. Comprehensiveness of after-sales services, as per Annex B, Point o, if applicable.</li> <li>4. Delivery Date</li> <li>5. Price</li> </ol>  |
| q. Contract Award                                     | Contract Award shall be granted according to: <ol style="list-style-type: none"> <li>a) Full submission of Price Schedule (Annex C) signed and stamped;</li> <li>b) Lowest priced, most technically acceptable/compliant offer;</li> </ol>  |
| r. Contract Signature                                 | Within five (5) calendar days from the date of receipt of the Contract, the successful Bidder shall sign and date the Contract and return it to IDLO. Failure to do so may constitute sufficient grounds for the  |

|                       |   |
|-----------------------|---|
|                       | annulment of the award, and forfeiture of the Bid Security, if any, and on which event, IDLO may award the Contract to the Second Ranked Bidder or call for new Bids.   |
| s. Liquidated Damages | <input type="checkbox"/> N/A<br><input checked="" type="checkbox"/> <b>Yes - For late delivery of Goods, IDLO shall be entitled to claim liquidated damages from the Contractor in accordance with Article 23 of the General Terms and Conditions.</b><br><b>Liquidated damages for inferior quality or non-conformance of specifications of Goods will be assessed on a case-by-case basis in accordance with the severity of the problem as determined solely by IDLO. The application of this liquidated damages provision shall not relieve the Contractor of its obligations or liabilities pursuant to this Contract.</b> |

## ANNEX B TECHNICAL SPECIFICATIONS

### 1- Summary of Quantities

|     | ICT Equipment      | QTY |
|-----|--------------------|-----|
| A   | Printers           | 2   |
| B   | Laptops            | 2   |
| B.1 | Laptop Accessories |     |
|     | Keyboard           | 2   |
|     | Mouse              | 2   |
|     | Docking station    | 2   |
| C   | Desktop all in one | 2   |
| D   | Scanner            | 2   |

### 2- ICT Equipment Specifications

#### A- PRINTER

|   | Item             | Key Description       | Minimum Specification  |
|---|------------------|-----------------------|--|
| 1 | Basic Spec Print | Functions             | Print, Copy, scan  |
|   |                  | Double sided printing | Automatic  |
|   |                  | Colors                | Black, Cyan, Yellow, Magenta   |
|   |                  | paper size            | A4   |
|   |                  | Printing Technology   | Inkjet printing  |
|   |                  | Print resolutions     | Minimum 4,800 x 1,200 DPI  |
|   |                  | Print speed           | Up to 33 ppm in Black // 15 ppm in color                             |
|   |                  | connectors            | USB / Wi-Fi / Wi-Fi Direct   |
| 2 | Basic Spec Scan  | Scan resolutions      | 1.200 DPI (ppp) x 2.400 DPI (ppp)                                    |
|   |                  | Scan speed            | Recto (A4 black): 200 DPI (ppp) - Recto (A4 en color): 200 DPI (ppp) |
|   |                  | Output                | BMP, JPEG, PICT, TIFF, multi-TIFF, PDF                               |
| 3 | Basic Spec Copy  | Functions             | A4 black and color   |
| 4 | Warranty         |                       | 2 years  |

B- LAPTOPS

|   | Item             | Key Description | Minimum Specification   |
|---|------------------|-----------------|---|
| 1 | Processor Type   | Processor       | Intel® Core™ i7 Processor 11th Gen (or more)  |
| 2 | Memory           | Installed RAM   | 16GB DDR4-3200MHz   |
| 3 | Hard Drive       | Capacity        | 512 GB PCIe NVMe SSD  |
| 4 | Screen           | Size            | 15.6" FHD<br>NO touch screen with Dual Array Microphone 5 MP Camera   |
|   |                  | Graphics        | Intel® Iris® Xe Graphics,   |
| 5 | Input Devices    | Keyboard /Mouse | Clickpad Backlit spill-resistant Premium Keyboard (layout French/Arabic)                                      |
|   |                  | Connectors      | 1 USB Type-C<br>1 USB Type-A<br>1 HDMI<br>1 RJ-45 port<br>1 Smart Pin power outlet<br>1 headphone/microphone. |
|   |                  | Web Camera      | integrated camera 5MP   |
| 6 | Output Devices   | Speaker         | Inbuilt Stereo speakers   |
|   |                  | Audio In/Out    | Headphone port  |
|   |                  | Mic             | Support for headset with microphone   |
| 7 | Operating System |                 | Windows 10 Pro (upgrade to Win 11 Pro)  |
|   | Software         | MS Office       | Microsoft Office 2019   |
| 8 | Warranty         |                 | 3 years   |

B.1- Keyboard, Mouse and Docking station:

|   | Item            | Key Description | Minimum Specification                              |
|---|-----------------|-----------------|--|
| 1 | Keyboard        | Keyboard        | Full size keyboard USB wired, layout French/Arabic |
| 2 | Mouse           | Mouse           | Mouse USB wired (optical or laser)                 |
| 3 | Docking station | Docking station | Compatible with Laptop model<br>Warranty: 1 year   |

C- DESKTOP ALL IN ONE

|   | Item           | Key Description | Minimum Specification                        |
|---|----------------|-----------------|--|
| 1 | Processor Type | Processor       | Intel® Core™ i7 Processor 11th Gen (or more) |

|   |                  |                  |  |
|---|------------------|------------------|--|
| 2 | Memory           | Installed RAM    | RAM 16GB DDR4  |
| 3 | Hard Drive       | Capacity         | 1TB HDD  |
| 4 | Screen           | Size             | 27" Full-HD IPS Tactile  |
|   |                  | Graphics         | NVIDIA GeForce   |
| 5 | Input Devices    | Keyboard & Mouse | keyboard, French/Arabic & Mouse                                    |
|   |                  | connectors       | 1xUSB Type-C,<br>3xUSB Type-A,<br>1x HDMI 1.4<br>1x DVI<br>1xRJ-45 |
|   |                  | Web Camera       | integrated camera  |
| 6 | Output Devices   | Speaker          | Inbuilt Stereo speakers  |
|   |                  | Audio In/Out     | Headphone port-Head phone  |
|   |                  | Mic              | Support for headset with microphone                                |
| 7 | Operating System |                  | Windows 10 Pro (upgrade to Win 11 Pro)                             |
|   | Softwares        | Ms Office        | Microsoft Office 2019  |
| 8 | Warranty         |                  | 3 years  |

#### D- Scanner

|   | Item                  | Key Description | Minimum Specification                                |
|---|-----------------------|-----------------|--|
| 1 | Basic Specifications  | Functions       | Scanner in Recto/Verso                               |
| 2 |                       |                 | automatic paper charger / minimum 50 sheets          |
|   |                       | scanning speed  | 50 ppm (200/300 ppp) / Duplex: 100 ipm (200/300 ppp) |
| 3 |                       | Paper Size      | A4, A5, A6, Letter & card                            |
| 4 | Expected daily volume |                 | 2000 Sheets  |
|   | Connectors            |                 | USB  |
| 8 | Warranty              |                 | 3 years  |



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### Specifications for After-Sale Service for Goods

| Description  |
|--|
| <ul style="list-style-type: none"><li>- Technical maintenance and support for Installation at place for all Items</li><li>- Warranty per Item</li><li>- Brand new replacement if unit is beyond repair</li></ul> |

**ANNEX C  
SUPPLIER'S QUOTATION**

**(This Form must be submitted using the Supplier's Official Letterhead/Stationery in the format specified below)**

We, the undersigned, hereby accept the IDLO's General Terms and Conditions in full and Payment Policy of payment within 30 days after delivery of service on presentation of complete and correct invoice. We hereby offer to supply the items listed below in conformity with the specification and requirements of IDLO as per **RFQ NO. N\_34-2022/TUN/RFQ**

|                             |  |
|-----------------------------|--|
| <b>Company Name</b>         |  |
| <b>Company Full Address</b> |  |
| <b>Date</b>                 |  |
| <b>Signature</b>            |  |
| <b>Stamp</b>                |  |
| <b>Contact Person</b>       |  |
| <b>Telephone number</b>     |  |
| <b>Email address</b>        |  |

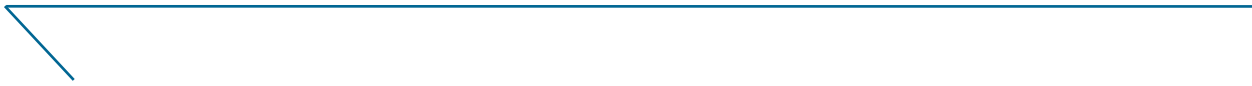
**Table 1: Offer to Supply Goods / Services Compliant with Technical Specifications and Requirements**

| Item | Item Name       | Description      | Unit of Measure | Quantity | Compliance with Technical Specifications in Annex B   | Unit rate in Tunisian Dinars | Total amount in Tunisian Dinars |
|------|-----------------|------------------|-----------------|----------|---|------------------------------|---------------------------------|
| 1.   | PRINTER         | Refer to Annex B | Piece           | 2        | <input type="checkbox"/> Comply<br><input type="checkbox"/> Not Comply. Alternative specification offered (please attach) |                              |                                 |
| 2.   | LAPTOPS         | Refer to Annex B | Piece           | 2        | <input type="checkbox"/> Comply<br><input type="checkbox"/> Not Comply. Alternative specification offered (please attach) |                              |                                 |
| 3.   | KEYBOARD        | Refer to Annex B | Piece           | 2        | <input type="checkbox"/> Comply<br><input type="checkbox"/> Not Comply. Alternative specification offered (please attach) |                              |                                 |
| 4.   | MOUSE           | Refer to Annex B | Piece           | 2        | <input type="checkbox"/> Comply<br><input type="checkbox"/> Not Comply. Alternative specification offered (please attach) |                              |                                 |
| 5.   | DOCKING STATION | Refer to Annex B | Piece           | 2        | <input type="checkbox"/> Comply<br><input type="checkbox"/> Not Comply. Alternative specification offered (please attach) |                              |                                 |

| Item                                      | Item Name          | Description      | Unit of Measure | Quantity | Compliance with Technical Specifications in Annex B   | Unit rate in Tunisian Dinars | Total amount in Tunisian Dinars |
|---|--------------------|------------------|-----------------|----------|---|------------------------------|---------------------------------|
| 6.  | DESKTOP ALL IN ONE | Refer to Annex B | Piece           | 2        | <input type="checkbox"/> Comply<br><input type="checkbox"/> Not Comply. Alternative specification offered (please attach) |                              |                                 |
| 7.  | SCANNER            | Refer to Annex B | Piece           | 2        | <input type="checkbox"/> Comply<br><input type="checkbox"/> Not Comply. Alternative specification offered (please attach) |                              |                                 |
| <b>Sub-total of Goods</b>                 |                    |                  |                 |          |   |                              |                                 |
| <b>Other Charges (please specify)</b>     |                    |                  |                 |          |   |                              |                                 |
| <b>Taxes/ VAT ( __ %) (if applicable)</b> |                    |                  |                 |          |   |                              |                                 |
| <b>Grand Total</b>                        |                    |                  |                 |          |   |                              |                                 |

**Table 2: Offer for After-Sale Services and Other Conditions**

| Other Information                       | Responses                  |                             |   |
|---|----------------------------|-----------------------------|---|
|   | <i>Yes, we will comply</i> | <i>No, we cannot comply</i> | <i>If you cannot comply, pls. indicate counter proposal</i> |
| Delivery Lead Time                      |                            |                             |   |
| Country/ies Of Origin:                  |                            |                             |   |
| Warranty and After-Sales Requirements   |                            |                             |   |
| a) Support for installation             |                            |                             |   |
| b) Maintenance services                 |                            |                             |   |
| c) Replacement if unit is beyond repair |                            |                             |   |



|   |                              |
|---|------------------------------|
| <p><b>Name, position and signature of the Bidder</b></p> <hr/> <p><i>Duly authorised to sign this Bid</i></p> <p><b>Date:</b></p> | <p><b>Bidder's Stamp</b></p> |
|---|------------------------------|

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**ANNEX D**  
**IDLO GENERAL TERMS AND CONDITIONS FOR THE PROCUREMENT OF GOODS OR**  
**SERVICES**  
**AND**  
**IDLO SUPPLIER CODE OF CONDUCT**

Any quote submission will imply the unconditional acceptance of IDLO General Terms and Conditions for Goods and Services and adherence to the Supplier Code of Conduct.

The documents are available on IDLO Procurement Website:

[https://www.idlo.int/sites/default/files/documents/general\\_terms\\_and\\_conditions\\_for\\_goods\\_and\\_services\\_august\\_2020.pdf](https://www.idlo.int/sites/default/files/documents/general_terms_and_conditions_for_goods_and_services_august_2020.pdf)

[https://www.idlo.int/sites/default/files/documents/general\\_terms\\_and\\_conditions\\_for\\_services\\_feb\\_2022.pdf](https://www.idlo.int/sites/default/files/documents/general_terms_and_conditions_for_services_feb_2022.pdf)

<https://www.idlo.int/sites/default/files/documents/idlo-supplier-code-of-conduct.pdf>