## INTERNATIONAL DEVELOPMENT LAW ORGANIZATION INVITATION TO BID

Reference: ITB No. ITB_HN_2023_01	Date: August 23, 2023

Dear Sir/Madam,

The International Development Law Organization (IDLO) kindly invites your Company/Organization to submit a Bid for Hotel Services. The full requirement is described in Annex C.

We also request that your Bid is submitted using the format specifically detailed in Annex D, E and F

Bids submitted by email must be limited to a maximum of **10MB**, virus-free and no more than two email transmissions. They must be free from any form of virus or corrupted contents, or the quotations shall be rejected.

Bids shall be evaluated based on the criteria set in Annex B.

IDLO is not bound to accept any Bid, nor award a Contract, nor be responsible for any costs associated with a Bidder's preparation and submission of a Bid, regardless of the outcome or the manner of conducting the selection process.

IDLO encourages every prospective Supplier to avoid and prevent conflicts of interest, by disclosing to IDLO if you, or any of your affiliates or personnel, were involved in the preparation of the requirements, design, specifications, cost estimates, and other information used in this Invitation to Bid (ITB).

By submitting a Bid in response to this information, Bidders are confirming acceptance of IDLO General Terms and Conditions for the Procurement of Goods or Services and IDLO Supplier Code of Conduct in full and Payment Policy where payment is made within 30 days after delivery of service on presentation of complete and correct invoice.

This ITB consists of the following Annexes. Please be guided by these in preparing your Bid:

a.	Instructions to Bidders	Annex A
b.	Preliminary Screening Criteria	Annex B
C.	Terms of Reference (TOR)	Annex C
d.	Bid Submission Form	Annex D
e.	Bidder Information Form	Annex E
f.	Price Schedule	Annex F
g.	IDLO Special Conditions of Contract	Annex G
h.	IDLO General Terms and Conditions for the Procurement of Goods or	Annex H
	Services and IDLO Supplier Code of Conduct	



For any questions/clarifications related to this ITB before Deadline for Submissions of Bid, please contact IDLO on <u>tenders@idlo.int</u> and mention **Clarification ITB NO. ITB\_HN\_2023\_01** in the subject section of your email.

Deadline for Submission of Proposals: On or before **Date: September 7, 2023 Time: 15:00 hours Rome, Italy local time.** 

Thank you and we look forward to receiving your Bid.

Sincerely yours, International Development Law Organization | IDLO IDLO, Honduras



## ANNEX A INSTRUCTIONS TO BIDDERS

1.	General Considerations	In preparing the Bid, the Bidder is expected to examine the ITB in detail. Material deficiencies in providing the information requested in the ITB may result in rejection of the Bid.	
		The Bidder will not be permitted to take advantage of any errors or omissions in the ITB. Should such errors or omissions be discovered, the Bidder must notify IDLO.	
2.	Cost of the Bid	The Bidder shall bear all costs associated with the preparation and submission of the Bid.	
		IDLO will in no case be responsible or liable for those costs, regardless of the conduct or outcome of the solicitation.	
3.	Currency of Bid	Bids shall be nominated exclusively in Honduran Lempiras	
		Note: Local Suppliers must comply with any applicable laws regarding doing business in other currencies	
4.	Language of the Bid	The Bid and all correspondences and documents relating to the Bid exchanged by the Bidder and IDLO shall be written in the English language.	
5.	Deadline for Submissions of Bid	The Bid shall be addressed to IDLO on or before  Date: September 7, 2023	
		Time: 15:00 hours Rome, Italy local time.	
		Note: Proposals submitted by email must be limited to a maximum of 10MB, virus-free and no more than two email transmissions. They must be free from any form of virus or corrupted contents, or the quotations shall be rejected.	
6.	Delivery Term and Place	Services will be delivered after receipt of PO or contract from IDLO in Tegucigalpa.	
7.	Customs clearance, if needed, shall be done by:	⊠ Supplier	
8.	Special Packing Requirement or Temperature Control	⊠ N/A	
9.	Documents comprising the Bid	The Bid shall comprise the following components:  1. Bid Submission Form (see Annex D);  2. Bidder Information Form (see Annex E)  3. Price Schedule (Annex F)	
10.	Contents of solicitation documents	The Bidder is expected to examine all corresponding instructions, forms, terms, and specifications contained in the Solicitation Documents. Failure to comply with these documents will be at the Bidder's risk and will affect the evaluation of the Bid.	



11. Clarification of solicitation documents	A prospective Bidder requiring any clarification on this ITB may contact IDLO by email on <a href="mailto:tenders@idlo.int">tenders@idlo.int</a> no later than 72 hours prior to the deadline for submission of Bids.
	Please mention <b>Clarification ITB NO. ITB_HN_2023_01</b> in the subject section of your email.
	Written copies of the organization's response (including an explanation of the query but without identifying the source of inquiry) will be sent to all prospective Bidders that have received the Solicitation Documents or posted on IDLO website.
	Any delay in IDLO's response shall not be used as a reason for extending the deadline for submission, unless IDLO determines that such an extension is necessary and communicates a new deadline to all the Bidders.
12. Amendments of solicitation documents	At any time prior to the deadline for submission of Bids IDLO may, for any reason, whether at its own initiative or in response to a clarification requested by a prospective Bidder, modify the Solicitation Documents by amendment.
	All prospective Bidders that have received the Solicitation Documents will be notified in writing of all amendments to the Solicitation Documents.
	In order to afford prospective Bidders reasonable time for taking the amendments into account and preparing their offers, the procuring IDLO entity may, at its discretion, extend the deadline for the submission of Bids.
13. Format, signing sealing, marking and submission of Bids	The Bid shall be signed by the Bidder, or a person or persons duly authorized to bind the Bidder to the contract. The latter authorization shall be indicated by written power-of-attorney accompanying the Bid.
	The Bid must be submitted using the format specifically detailed in Annex D, E and F.
	A Bid shall contain no interlineations, erasures, or overwriting except, as necessary to correct errors made by the Bidder, in which case such corrections shall be initialled by the person or persons signing the Bid.
	Before the stipulated deadline, the Bidder shall send one email to the following e-mail address: <a href="mailto:tenders@idlo.int">tenders@idlo.int</a> with the Subject: "Submission for ITB No. ITB_HN_2023_01"
14. Joint Venture, Consortium, or Association	If the Bidder is a group of legal entities that will form or have formed a Joint Venture (JV), Consortium or Association for the Bid, they shall confirm in their Bid that: (i) they have designated one party



to act as a lead entity, duly vested with authority to legally bind the members of the JV, Consortium or Association jointly and severally, which shall be evidenced by a duly notarized Agreement among the legal entities, and submitted with the Bid; and (ii) if they are awarded the contract, the contract shall be entered into, by and between IDLO and the designated lead entity, who shall be acting for and on behalf of all the member entities comprising the joint venture.

After the Deadline for Submission of Bid, the lead entity identified to represent the JV, Consortium or Association shall not be altered without the prior written consent of IDLO.

The lead entity and the member entities of the JV, Consortium or Association shall abide by the requirement outlined in the following section in respect of submitting only one bid.

The description of the organization of the IV, Consortium or Association must clearly define the expected role of each of the entity in the joint venture in delivering the requirements of the RFP, both in the Bid and the JV, Consortium or Association Agreement. All entities that comprise the JV, Consortium or Association shall be subject to the eligibility and qualification assessment by IDLO.

A JV, Consortium or Association in presenting its track record and experience should clearly differentiate between:

- a) Those that were undertaken together by the JV, Consortium or Association; and
- b) Those that were undertaken by the individual entities of the IV. Consortium or Association.

Previous contracts completed by individual experts working privately but who are permanently or were temporarily associated with any of the member firms cannot be claimed as the experience of the JV, Consortium or Association or those of its members, but should only be claimed by the individual experts themselves in their presentation of their individual credentials.

JV, Consortium or Associations are encouraged for high value, multi-sectoral requirements when the spectrum of expertise and resources required may not be available within one firm.

The description of the organization of the JV, Consortium or Association must clearly define the expected role of each of the entity in the joint venture in delivering the requirements of the RFP, both in the Bid and the JV, Consortium or Association Agreement. All entities that comprise the JV, Consortium or Association shall be subject to the eligibility and qualification assessment by IDLO.



15. Only One Bid	The Bidder (including the individual members of any Joint Venture) shall submit only one Bid, either in its own name or as part of a Joint Venture.  Bids submitted by two (2) or more Bidders shall all be rejected if they are found to have any of the following:  a) they have at least one controlling partner, director or shareholder in common; or  b) any one of them receive or have received any direct or indirect subsidy from the other/s; or  c) they have the same legal representative for purposes of this ITB; or  d) they have a relationship with each other, directly or through common third parties, that puts them in a position to have access to information about, or influence on the Bid of, another Bidder regarding this ITB process;  e) they are subcontractors to each other's Bid, or a subcontractor to one Bid also submits another Bid under its name as lead Bidder;  f) or some key personnel proposed to be in the team of one Bidder participates in more than one Bid received for this ITB process. This condition relating to the personnel, does not apply to subcontractors being included in more than one Bid.
16. Late Bids	Any Bid received by IDLO after the deadline for submission of Bids, pursuant to clause <i>Deadline for the submission of Bid</i> , will be rejected and sent back unopened or destroyed unopened if the return cannot be secured unless the Bid was sent by email but was not properly received due to issues in IDLO mailing system.
17. Validity Period of Bids	All Bids will be valid for <b>90 days</b> from the deadline for submission of Bids. In exceptional circumstances IDLO may request the Bidders to extend the validity of the Bid beyond what has been initially indicated in this ITB. The Bidders shall be invited to confirm the extension in writing, without any modification whatsoever on the Bid. The Bidders may choose not to extend the validity period of the Bid upon request of IDLO.
18. Modification and withdrawal of Bids	The Bidder may modify/withdraw its Bid after the Bid's submission, provided that written notice of the withdrawal is received by IDLO prior to the deadline prescribed for submission of Bids.  The Bidder's modification/withdrawal notice shall be prepared, sealed, marked, and dispatched in accordance with the provisions of clause Deadline for Submission of Bids.
	No Bid may be modified nor withdrawn after the deadline for submission of Bids.
	No Bid may be modified/withdrawn in the Interval between the deadline for submission of Bids and the expiration of the period of Bid validity specified by the Bidder in the Bid Submission Form.



19. Amendment of the Bid	At any time prior to the deadline of Bid submission, IDLO may for any reason, such as in response to a clarification requested by a Bidder, modify the ITB in the form of an amendment to the ITB. Amendments will be made available to all prospective bidders.  If the amendment is substantial, IDLO may extend the Deadline for submission of bid to give the Bidders reasonable time to incorporate the amendment into their Bids.
20. Bidders' conference	⊠ N/A
21. Right to accept, reject, or render non- responsive any or all Bids	IDLO reserves the right to accept or reject any Bid, to render any or all of the Bids as non-responsive, and to annul the solicitation process and to reject all Bids at any time prior to award of contract, without incurring any liability, or obligation to inform the affected Bidder(s) of the grounds for IDLO's action. Furthermore, IDLO shall not be obliged to award the contract to the lowest priced offer.
22. Clarification of Bids	To assist in the examination, evaluation and comparison of Bids, IDLO may at its discretion ask the Bidder for clarification of its Bid. The request for clarification and the response shall be in writing and no change in price or substance of the Bid shall be sought, offered or permitted.
23. Evaluation of Eligibility and Qualification	In general terms, Bidders that meet the following criteria may be considered qualified:  a) They are not included in IDLO Sanctions lists (EU, US, UN); b) They have a good financial standing and have access to adequate financial resources to perform the contract and all existing commercial commitments, c) They have the necessary similar experience, technical expertise, production capacity where applicable, quality certifications, quality assurance procedures and other resources applicable to the provision of the services required; d) They are able to comply fully with IDLO General Terms and Conditions of Contract and IDLO Supplier Code of Conduct; e) They do not have a consistent history of court/arbitral award decisions against the Bidder; and f) They have a record of timely and satisfactory performance with their clients.
24. Price variation	Bidders shall not vary their prices for any reason after the deadline of the tender and while the Bid is still valid.
25. Preliminary Screening	IDLO will screen the Bids' Annex D and E to determine whether they are complete, whether the documents have been properly signed, and whether the Bid is generally in order.



26. Correction of errors	In the event of a discrepancy between the unit price and the total price, the unit price shall prevail and the total price shall be corrected by IDLO. If the Bidder does not accept the final price based on IDLO's correction of errors, its Bid will be rejected.
27. Due Diligence	IDLO reserves the right to undertake a due diligence exercise aimed at determining to its satisfaction, the validity of the information provided by the Bidder. Such exercise shall be fully documented and may include, but need not be limited to, all or any combination of the following:  a) Verification of accuracy, correctness and authenticity of information provided by the Bidder;  b) Validation of extent of compliance to the ITB requirements and evaluation criteria based on what has so far been found by the evaluation team;  c) Inquiry and reference checking with Government entities with jurisdiction on the Bidder, or with previous clients, or any other entity that may have done business with the Bidder;  d) Inquiry and reference checking with previous clients on the performance on on-going or contracts completed, including physical inspections of previous works, as necessary;  e) Physical inspection of the Bidder's offices, branches or other places where business transpires, with or without notice to the Bidder;  f) Other means that IDLO may deem appropriate, at any stage within the selection process, prior to awarding the contract.
28. Responsiveness of Bid	IDLO will determine the substantial responsiveness of each Bid to the ITB. For purposes of this Clause, a substantially responsive Bid is the one which materially conforms to the requirement of the tender and any mandatory terms contained in the Solicitation Documents.  IDLO's determination of a Bid's responsiveness is based on the contents of the Bid itself without recourse to extrinsic evidence.
29. Evaluation of Bid	All eligible Bids are assessed whether they are compliant, i.e., meet or exceed the specifications of the ITB
30. Right to Vary Requirements at the time of the Award	⊠ N/A for Framework Agreement



31. Contract Award  Contract Award shall be granted according to:  a) Full submission of relevant documentation as  Preliminary Screening Criteria (Annex B);  b) Full submission of Bid Submission Form (Annex signed and stamped;  c) Full submission of Bidder Information Form (Annex I	
d) Full submission of Price Schedule (Annex F) signed stamped; e) Lowest priced, most technically acceptable/comploffer;	and
32. Contract Signature  Within five (5) calendar days from the date of receipt of Contract, the successful Bidder shall sign and date the Contract return it to IDLO. Failure to do so may constitute sufficient grouf for the annulment of the award, and forfeiture of the Bid Securi any, and on which event, IDLO may award the Contract to Second Ranked Bidder or call for new Bids.	and unds ty, if
In the event that a Bidder is unsuccessful, the Bidder may req a debriefing from IDLO. The purpose of the debriefing is to dis the strengths and weaknesses of the Bidder's submission, in o to assist the Bidder in improving its future bids for II procurement opportunities. The content of other bids and they compare to the Bidder's submission will not be discussed.	cuss rder DLO how
34. Payment Terms  IDLO will make payment within 30 days after satisfactory reconfidence of all goods and upon submission of the invoice by the Supplies	
35. General Terms and Conditions and Supplier Code of Conduct  Any Contract or Purchase Order that will be signed as a result of ITB shall be subject to the IDLO's General Terms and Conditional and Supplier Code of Conduct attached as Annex H.  The mere act of submission of a Bid implies that the Bid accepts both Annexes in full.	ions
36. Liquidated Damages  □ Yes - For late delivery of Services, IDLO shall be entitle claim liquidated damages from the Contractor in accordance Article 18 of the General Terms and Conditions.  □ If the Contractor fails to perform the requested Services within time period specified and as stipulated in the terms conditions of the Contract, IDLO may, without formal notice	the and and
without prejudice to its other remedies under the Contract entitled to liquidated damages for every day delay in provision and completion of the Services.	



## ANNEX B PRELIMINARY SCREENING CRITERIA

#### A. MINIMUM ELIGIBILITY CRITERIA

Subject	Criteria Document Submission Requiremen		
ELIGIBILITY			
Legal Status	Vendor is a legally registered entity.	<ul><li>Current Business Operating Permit</li><li>Full Bank Account Details in local currency</li></ul>	
Tax Revenue	Vendor is registered with pertinent country's revenue authority.	<ul> <li>National Tributary Register for the Legal Representative (RTN, by its acronym in Spanish)</li> <li>National Tributary Register for the Provider (RTN, by its acronym in Spanish)</li> <li>Tax certificate/Registration</li> </ul>	
Eligibility	Vendor is not suspended, nor debarred, nor otherwise identified as ineligible by any UN Organization or the World Bank Group or any other international Organization in accordance with ITB Annex A Clause 22	Self-Attestation Letter	
Litigation History	No consistent history of court/arbitral award decisions against the Bidder for the last 3 years	Self-Attestation Letter	
Bankruptcy	Has not declared bankruptcy, is not involved in bankruptcy or receivership proceedings, and there is no judgment or pending legal action against the vendor that could impair its operations in the foreseeable future.	Self-Attestation Letter	
Certificates and Licenses	Accreditation letters	<ul> <li>Product Catalogues or Brochures (Product Data Sheets) attesting compliance with Technical Specifications as mentioned under Annex B; OR provision of link to Manufacturer's website showing the Product Data Sheet;</li> <li>Proof of minimum two (3) years contract of similar nature with UN Agencies, NGOs/INGOs, Embassies or multinational Corporate Entities Indicating contactable references for verification (attach accreditation letters)</li> <li>Quality Certificates for the goods/Services, etc)</li> </ul>	



#### **B. QUALIFICATION CRITERIA**

QUALIFICATION		
Previous Experience	Minimum 10 years of proven and certified experience in the hotel industry.	Provide evidence. Similar nature contracts/POs/Reference letter
	Minimum 3 contracts of similar value, nature and complexity implemented over the last 3 years. (For JV/Consortium/Association, all Parties cumulatively should meet requirement).	Provide copy of similar nature contracts/POs
Financial Standing	Minimum average annual turnover of EUR 300,000.00 for the last 3 years. (For JV/Consortium/Association, all Parties cumulatively should meet requirement).  Bidder must demonstrate the current soundness of its financial standing and indicate its prospective long-term profitability by submitting an audited financial statement (balance sheets, including all related notes, and income statements) for the last 3 years.  (For JV/Consortium/Association, all Parties cumulatively should meet requirement).	Audited Financial Statements or Bank Statement for the last three years



## ANNEX C TERMS OF REFERENCE / TECHNICAL SPECIFICATIONS Hotel Services

#### A. About IDLO

The International Development Law Organization (IDLO) is an intergovernmental organization exclusively devoted to promoting the rule of law. Established in 1983, IDLO works to enable governments and empower people to reform laws and strengthen institutions to promote peace, justice, sustainable development and economic opportunity. Its programs, research and policy advocacy cover the spectrum of rule of law from peace and institution building to social development and economic recovery in countries emerging from conflict and striving towards democracy.

The Assembly of Parties is IDLO's highest decision-making body. It is composed of Representatives of all Member Parties, which have joined the Establishment Agreement of IDLO. IDLO currently has 37 Member Parties.

IDLO has its Headquarters in Rome, a Branch Office in The Hague, Liaison Offices for the United Nations in New York and Geneva, and Country Offices in Afghanistan, Armenia, the Bahamas, Burkina Faso, Honduras, Indonesia, Kenya, Kyrgyzstan, Jordan, Liberia, Mali, Mexico, Moldova, Mongolia, Myanmar, Niger, the Philippines, Somalia, Tunisia, Uganda and Ukraine.

The work of IDLO is sustained by a dynamic, diverse, multinational and multicultural workforce, comprised of over 400 employees plus additional personnel in the non-employee category such as consultants and interns. About one fourth of the IDLO workforce is based in its Headquarters in Rome, while the rest are spread across the globe in our Branch and Country offices.

#### B. Background

This Invitation to BID (ITB) is for Hotel Services including lodging, meals, meeting rooms, internet service, waiter service, coffee and water station, snacks, and lunches.

#### C. Condition of Contract and Expected Output

IDLO is looking to establish one or several Framework Agreement(s) with able and qualified Suppliers. A Framework Agreement is a type of agreement with its terms and conditions under which procurement of goods or services can be effected over a specified period, but which places no obligation on IDLO to order any minimum or maximum quantity. All terms and conditions including the prices will remain unchanged during the period of the Framework Agreement(s).

After entering into a Framework Agreement, IDLO shall place order on a "need basis".

Each Framework Agreement will have its specified list of services, indicating the upper ceiling price agreed at the ITB stage. The upper ceiling price list (as well as discounted rates, if applicable) are provisional and are intended solely for the purposes of evaluation and comparison of Bids and to determine the upper ceiling limit in the Framework Agreement. The Service Providers cannot go beyond the upper ceiling price.



After entering into a Framework Agreement, IDLO shall place order on a "need basis". IDLO shall initiate a Secondary Tender to request confirmation from the Supplier on its goods and service availability and prices by email. The Supplier shall confirm by return email within 48 hours (including any applicable discounts).

IDLO shall make award decision based on "lowest priced, most technically acceptable/compliant offer".

The confirmed award shall be in the form of a duly authorized Work Order. The Work Order is IDLO's commitment against Framework Agreements. The Work Order will provide information on the exact items, its quantities and unit prices (lifted from the Framework Agreement) in addition to other logistic details.

The duration for Framework Agreement(s) is 12 months with an option to extend at the same price, terms and conditions for a second 12-month period subject to satisfactory performance and agreement by both parties.

#### D. Scope of Services

The scope of service is to provide to IDLO Hotel Services including lodging, meals, meeting rooms, internet service, waiter service, coffee and water station, snacks, and lunches. The service provider will ensure the following:

Lot	Name	Specification	Unit of measurement
Lot 1	Hotel Rooms	Single Hotel Rooms with Wi-Fi and breakfast included. <sup>1</sup>	Rooms
Lot 2	Conference room for workshops	<ul> <li>Chairs and tables</li> <li>Round or square tables with chairs</li> <li>Black or white clothing</li> <li>2 cocktail chairs inside conference room for speaker</li> <li>Conference Room Requirements</li> <li>Conference room with capacity for people with social distancing.</li> <li>"Welcome Area" sufficient to place one table for Participants Administrative/Registration purposes.</li> <li>One extra table inside de Conference Room</li> <li>One dedicated event manager and IT support technician throughout the conference period.</li> <li>Dedicated internet for the event for reproducing videos, photos. With broadband capacity enough to connect 20 laptops computers.</li> <li>Air conditioning in Meeting Room</li> <li>Podium</li> <li>2 empty flag poles</li> <li>Iflagpole with Honduran flag</li> <li>Equipment to include:</li> </ul>	Conference rooms

<sup>&</sup>lt;sup>1</sup> Please include in your proposal the 4% Tourism Tax based on the number of rooms.



ITB No. ITB\_HN\_2023\_01

Lot	Name	Specification	Unit of measurement
Lot 3	Event Hall	<ul> <li>LCD projector and screen</li> <li>Giant screen (Hotel must specify whether the room needs curtains to oversteer clarity in the conference room to have a better projection on the screen and quote accordingly.)</li> <li>Audio System</li> <li>3 wireless microphones</li> <li>Clicker for power point presentation</li> <li>Chairs and tables</li> <li>Chairs, auditorium style</li> <li>-White or black chair linings without bow.</li> <li>"Welcome Area" sufficient to place two tables for administrative/registration purposes of the participants, with white or black tablecloths.</li> <li>Cocktail tables to be used during coffee break.</li> <li>Conference Room Requirements</li> <li>The event hall must not have any kind of columns in the middle of the room that might interfere with visualizing the podium and screen.</li> <li>The conference room should be located in the most visible/accessible area of the venue.</li> <li>An IT support technician during the entire time of the conference.</li> <li>Dedicated internet for the event with broadband capacity to play videos, photos online.</li> <li>Air conditioning in meeting room</li> <li>Podium</li> <li>2 empty flagpoles</li> <li>1 flagpole with the Honduran flag</li> <li>The equipment will include:</li> <li>LED Projector and screen or LED Screen (Pannels). Approximate measures 2mts x 3mts, and adequate connection cables for computers. (The hotel must specify if the room needs curtains to oversteer the clarity in the conference room to have a better projection on the screen and quote accordingly).</li> <li>Audio system</li> <li>Audio for reproducing videos and sounds from computer.</li> <li>3 wireless microphones</li> <li>Clicker for presentation (projector).</li> <li>It is suggested the room setup takes place the day before.</li> </ul>	Event hall
Lot 4	Lunches	Lunch plates (Quote per participants) Three-Course Lunch to include:  Entrée (salad or soup) also suitable for Vegetarians  Main Course – One Meat Dish (Beef, Pork, or Chicken)  Side Dishes - Two varieties suitable for Vegetarians too.  Fresh bread rolls  Desserts  Two types of soft drinks and/or two types of natural juices with refill	рах
Lot 5	Executive Coffee Breaks	3 salty and 2 sweet snacks, cold beverages available (soda and juices) with refill. (Quote per participants)	рах



Lot	Name	Specification	Unit of measurement
Lot 6	Coffee Station	Coffee, tea, and water station permanently during the event. (Quote per participants)	pax
Lot 7	Service	<ul> <li>Include waiter service for conferences and workshops, according to the number of participants.</li> </ul>	Units

#### E. Institutional Arrangement

The direct supervision of IDLO will be by the Programme Associate and the Administration and Procurement Associate.

#### F. Duration of the Work

The contract will last 12 months with an additional 12 months for extension possibility, existing needs, satisfactory performance, and budget availability. Overall duration of the FA will not exceed 24 months.

#### G. Work Location

The services will be carried out at the hotel's premises.

#### H. Qualifications of the Successful Contractor

- Experience in the Hotel Industry: The contractor must possess prior experience in the hotel industry, preferably with successful contracts and references.
- Compliance with Regulations and Standards: The contractor must demonstrate knowledge of and adherence to all local and national regulations and standards related to the hotel industry.
- Service Quality: It is expected that the contractor will provide high-quality services, meeting the hotel's standards and expectations in terms of cleanliness, maintenance, and customer service.
- Adherence to Deadlines: It is of utmost importance that the contractor can deliver services within the agreed-upon deadlines.
- Qualified Personnel: The contractor must have a trained and qualified team capable of efficiently and professionally executing the required tasks.
- Effective Communication Skills: Effective communication is fundamental. The contractor should maintain open and fluid communication with the hotel's team to coordinate operations and promptly address any issues.

#### I. Scope of Tender Price

The price will be established according to the required services.



### ANNEX D BID SUBMISSION FORM

## This Form must be submitted using the Supplier's Official Letterhead/Stationery in the format specified below)

Dear Sir / Madam,

Having examined the Solicitation Documents, the receipt of which is hereby duly acknowledged, we, the undersigned, offer to provide **Goods/ Services** for [INSERT AMOUNT OF MONEY AND CURRENCY] as may be ascertained in accordance with the Price Schedule (Annex F) attached herewith and made part of this Bid.

We undertake, if our Bid is accepted, to commence and complete delivery of all services specified in the contract within the time frame stipulated.

We agree to abide by this Bid for a period of 90 days from the date fixed for opening of Bids in the Invitation to Bid, and it shall remain binding upon us and may be accepted at any time before the expiration of that period.

We hereby accept the IDLO's General Terms and Conditions in full and Payment Policy of payment within 30 days after delivery of service on presentation of complete and correct invoice.

We understand that you are not bound to accept any Bid you may receive.

Company/Org	ganization:
Name:	<del>-</del>
Title:	
Date: <mark>Select o</mark>	<mark>late</mark>
Signature: _	
_	Duly authorized to sign this Bid



## ANNEX E BIDDER INFORMATION FORM

Name of Bidder:	[Insert Name of Bidder] Date: Select date		Select date	
ITB reference:	B reference: [Insert ITB ref number]			
Legal name of Bidder Legal address Year of registration Bidder's Authorized Representative Information		[Complete] [Complete] [Complete] Name: [Complete] Title: [Complete] Telephone numbers: [Complete] Email: [Complete]		
Are you an IDLO ve	ndor?	☐ Yes ☐ No If yes, [insert IDLO vendor number]		
Countries of operation		[Complete]		
No. of full-time employees Quality Assurance Certification (e.g. ISO 9000 or Equivalent) (If yes, provide a Copy of the valid Certificate):		[Complete]		
Does your Company hold any accreditation such as ISO 14001 or ISO 14064 or equivalent related to the environment? (If yes, provide a Copy of the valid Certificate):		[Complete]		
Contact person that IDLO may contact for requests for clarifications during Bid evaluation		Name: [Complete] Title: [Complete] Telephone numbers: [Comp Email: [Complete]	lete]	
Please attach the following documents: [As per Annex B – Preliminary Screening Criteria]		<ul> <li>Current Business Operating Permit</li> <li>National Tributary Register for the Legal Representative (RTN, by its acronym in Spanish)</li> <li>National Tributary Register for the Provider (RTN, by its acronym in Spanish)</li> <li>Tax certificate/Registration</li> <li>Quality Certificate (ISO, etc)</li> <li>Full Bank Account Details in local currency</li> <li>Official Letter of Appointment as local representative, if Bidder is submitting a Bid on behalf of an entity located outside the country</li> <li>Audited financial statements (balance sheets, including all related notes, and income statements) for the last 3 years</li> <li>Product Catalogues or Brochures (Product Data Sheets) attesting compliance with Technical Specifications as mentioned under Annex B; OR,</li> </ul>		



- provision of link to Manufacturer's website showing the Product Data Sheet;
- Proof of minimum two (3) year contract of similar nature with UN Agencies, NGOs/INGOs, Embassies or multinational Corporate Entities Indicating contactable references for verification (attach accreditation letters)



## ANNEX F PRICE SCHEDULE for Hotel Services

#### <u>Table 1: Offer to Supply Goods / Services Compliant with Technical Specifications and Requirements</u>

Lot	Item Name	Description	Compliance with Technical Specifications in Annex B	Unit rate in HNL		
1.	Single Hotel Rooms	Lot 1				
			☐ Not Comply. Alternative specification offered (please attach)			
2.	Conference room	Lot 2	□ Comply			
	for workshops		☐ Not Comply. Alternative specification offered (please attach)			
3.	Event Hall	Lot 3	☐ Comply			
			☐ Not Comply. Alternative specification offered (please attach)			
4.	Lunches	Lot 4	□ Comply			
4.			☐ Not Comply. Alternative specification offered (please attach)			
5.	Executive Coffee	Lot 5	□ Comply			
J.	Break		☐ Not Comply. Alternative specification offered (please attach)			
6.	Coffee Station	Lot 6	□ Comply			
0.			☐ Not Comply. Alternative specification offered (please attach)			
7.	Service	Lot 7	□ Comply			
			☐ Not Comply. Alternative specification offered (please attach)			
	Total Cost of Services					
Freight						
Insurance						
Customs Clearance Other Charges (please specify)						
Taxes/VAT (%) If applicable.						
	Grand Total					
Grand Total						

## ANNEX G IDLO SPECIAL CONDITIONS OF CONTRACT

The following Special Conditions of Contract shall supplement and/or amend the IDLO General Terms and Conditions for the Procurement of **Goods/Services**. Whenever there is a conflict, the provisions of the Special Conditions of Contract shall prevail over those in IDLO General Terms and Conditions for the Procurement of **Goods/Services**.

Place of delivery	Authorized workshops
Delivery date	For Framework Agreement please include: The Framework Agreement will be signed for a period of up to 12months. IDLO is not obliged to use the services provided by the Contractor. IDLO will review the quality of services and deliverables after 12 months of provision of services. Subject to satisfactory performance and agreement by both parties the Framework Agreement may be extended for 12 months. The overall duration of the contract will not exceed 24 months. The prices will remain unchanged during the period of contract implementation.
Payment terms	IDLO will process payment within 30 days after satisfactory receipt of all goods/ provision of services and upon receipt of the complete and correct invoice by the service provider.



# ANNEX H IDLO GENERAL TERMS AND CONDITIONS FOR THE PROCUREMENT OF GOODS OR SERVICES AND IDLO SUPPLIER CODE OF CONDUCT

Any proposal submission will imply the unconditional acceptance of IDLO General Terms and Conditions for Goods and Services and adherence to the Supplier Code of Conduct.

The documents are available on IDLO Procurement Website: <a href="https://www.idlo.int/sites/default/files/documents/general\_terms\_and\_conditions\_for\_goods\_au\_gust\_2020.pdf">https://www.idlo.int/sites/default/files/documents/general\_terms\_and\_conditions\_for\_goods\_au\_gust\_2020.pdf</a>

https://www.idlo.int/sites/default/files/documents/general\_terms\_and\_conditions\_for\_services\_feb\_2022.pdf

https://www.idlo.int/sites/default/files/documents/idlo-supplier-code-of-conduct.pdf

