

Date: 8 June 2021

To: All Bidders

From: International Development Law Organization, Headquarters Procurement Unit

Subject: Clarifications for RFP N_588-HQ_21

Clarification No: 1

Reference is made to IDLO RFP No. N_588-HQ_21 issued on 25 May 2021 for the procurement of a Learning Management System (LMS) through IDLO Tenders website.

Please find hereunder the queries received and IDLO's response to them.

1. **Bidder's Question**: With regards to the number of users in the platform, what is expected number of users accessing the system in each solar month?

IDLO Reply:

- As stated in Annex C of the RFP, "IDLO holds a 'concurrent users' license, i.e., the total amount of registered users on the platform is unlimited, but 150 concurrent user accounts maybe active at the same time within any two-hour period. To date, the number of registered users totals approximately 1,500" (p. 17).
- On average, it is expected that a total number of 1,000 users may access the system and be active at least once within a month.

All other terms and conditions of the tender remain unchanged and remain applicable in full force.

We appreciate your continuous interest with IDLO and looking forward to receiving your valued offer.

Headquarters Procurement Unit IDLO

