

11th October 2023

Request for Clarification
ITB-N_98-2023/KEN/ITB

Dear Bidders,

Reference is made to IDLO Procurement Exercise, **ITB-N_98-2023/KEN/ITB** issued on 5th October 2023 for ICT equipment through IDLO procurement website as well as Tendersoko.com which is a public online tendering platform in Kenya.

This letter responds to requests for clarification to the ITB raised by bidders (attached as Annex-A). Bidders are to refer to Annex A for any queries regarding the mentioned bid.

All other terms and conditions of the ITB remain unchanged and remain applicable in full force. We appreciate your continuous interest with IDLO and look forward to receiving your valued offer.

IDLO Procurement Unit

Annex A
Requests for Clarifications
ITB-N_98-2023/KEN/ITB

Questions	Answers
Can you clarify if bid can be submitted in USD as an international supplier?	All bids shall be submitted in Kenya shillings.
Is IDLO exempted from VAT & Customs duty?	IDLO is not exempt tax. Please quote inclusive of all applicable taxes.
Is after sales service a must or is it optional?	Compliance with after sales services is mandatory.