

Date: June 23, 2022

To: **All Bidders**

From: **International Development Law Organization, Country Office Afghanistan Procurement Unit**

Subject: RFP No. N\_15-2022/AFG/RFP, Provision of Internet Services

**Amendment No: 1**

Reference is made to IDLO RFP No. N\_15-2022/AFG/RFP issued on June 3, 2022, for the procurement of Internet Services through IDLO Tenders website.

Please find hereunder the queries received and IDLO's response to them.

1. "1.2. The service provided will be based on fixed monthly fee. Capacity requirement: *Primary link: Symmetric 100Mbps to 200Mbps 24/7 Internet bandwidth guaranteed (Upload and Download, Dedicated). The starting point will be 100mbps during the contract and it may increase to a higher bandwidth to a maximum of 200Mbps (120Mbps, 150Mbps up the max of 200Mbps) at no additional charges. The 100mbps or above Bandwidth (Upload and Download, Dedicated) is required with three physical link installations along with the backup system pre-configured failover routing. The service is expected to be highly stable and reliable. The vendor must have 24/7/365 coverage and technical support for Internet link and helpdesk facilities.*

*"If the interest is to have last mile backup links (total 4) to have redundancy or you are asking about the upstream ISPs then yes, we have 4~5 upstream partners to protect the circuit. Also, we can say if redundant links is on last mile segment or upstream?"*

*Answer:*

- *It is required with three physical link installations along with the backup system pre-configured failover routing. From different upstream link. During normal time 100% link back up link of 65% of the connection.*

2. "2.10. Integration of the proposed Internet connection to the existing office network Infrastructure. [Please help and confirm the interface of the equipment.](#)

*Answer:*

- *Service provider is to integrate internet connection to the existing office and network infrastructure. The interface of the equipment is defined under 2.3, 6.3, 11.2 of the ToR.*

3. "As per Annex (C) and financial proposal mentioned that the primary link will be (100mbps) and it may vary up to (200mbps) (120mbps, 150mbps, 200mbps), But you have not specified the actual Bandwidth that your respected Organization needed.

Can you Please explain and provide us a little bit information about how much internet you really need so that we can provide you the financial proposal for the required bandwidth.

*Answer:*

- *The bidder is to submit its financial proposal for minimum of 100Mbps download/100Mbps upload. The rate for excess bandwidth (120mbps, 150mbps, 200mbps) will be calculated*

Headquarters  
Viale Vaticano, 106  
00165 Rome, Italy  
Tel + 39 06 4040 3200  
Fax + 39 06 4040 3232  
idlo@idlo.int

Branch Office  
Hofweg 9E  
2511AA The Hague  
The Netherlands  
Tel + 31 70 240 0870  
thehague@idlo.int

Office of the Permanent Observer  
to the United Nations  
336 East 45th Street, 11th floor  
New York, NY, 10017, USA  
Tel + 1 212 867 9707  
newyork@idlo.int

Office of the Permanent Observer  
to the United Nations  
23 av. de France  
1202 Geneva, Switzerland  
Tel + 41 22 734 41 40  
geneva@idlo.int

idlo@idlo.int  
www.idlo.int  
 @IDLO  
 IDLOnews

*based on the bidder's rate for 100Mbps (e.g. if bidder rate for 100Mbps is 4000 and IDLO office needs 150Mbps after three months of contract period; the rate for excess bandwidth will be  $4,000/100 = 40 * 150 = 6,000$ ).*

This letter serves to inform that Amendment No. 01 to RFP No. N\_15-2022/AFG/RFP will be posted in response to questions raised by Bidders.

For your consideration while preparing your response to the above mentioned [RFQ/ITB/RFP]. All other terms and conditions of the tender remain unchanged and remain applicable in full force.

We appreciate your continuous interest with IDLO and looking forward to receiving your valued offer.

Procurement Unit  
IDLO – Afghanistan

Headquarters  
Viale Vaticano, 106  
00165 Rome, Italy  
Tel + 39 06 4040 3200  
Fax + 39 06 4040 3232  
idlo@idlo.int

Branch Office  
Hofweg 9E  
2511AA The Hague  
The Netherlands  
Tel + 31 70 240 0870  
thehague@idlo.int

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336 East 45th Street, 11th floor  
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Tel + 1 212 867 9707  
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to the United Nations  
23 av. de France  
1202 Geneva, Switzerland  
Tel + 41 22 734 41 40  
geneva@idlo.int

idlo@idlo.int  
www.idlo.int  
 @IDLO  
 IDLNews

